



THIS IS AN INTERACTIVE AGREEMENT
(PLEASE FILL IN THEN DOWNLOAD AND SIGN)



Iridium Monthly Account Airtime Agreement - Australian Region

Please fill in ALL sections and email or fax back ALL pages to your dealer

Section 1: Pricing Australian Region 67

SIM Type (can be either standard or crew calling)	Standard Monthly Fee*	Min Duration (Months)	Activation Fee	Mobile to Fixed Voice/Data (per min)	Mobile to Mobile Voice (per min)	Mobile to Mobile Data (per min)	Voicemail (per min)	SMS (Mobile orig) per message	Mobile to Direct Internet Data (per min)	2 Stage Dialling (per min)	Calls to Other Satellites (per min)
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Voice & Data Service											
Inside Region	\$37.50	12	\$20.00	\$0.67	\$0.67	\$1.34	\$0.67	\$0.40	\$1.73	\$1.63	\$11.23

A Geo-restricted 324 SIM card is required for activation with this agreement.

Australian Region and its territorial waters up to 200 nautical miles and in no event including Antarctica. Australian Region includes New Zealand with territorial waters of 12 nautical miles. Please contact you dealer for a list of countries included in the America/Europe band.

Monthly Subscriptions are pro-rata for month of activation, monthly in advance and based on a full billing month at deactivation.
Monthly Subscriptions can be paid annually in advance, **please tick if you require this option**

2 - Stage Dialling – provisioned as standard, opt out if not required. **Tick if NOT Required**

This service also avoids high direct PSTN charges to the Iridium phone and offers a lower cost to the Iridium user. The caller first dials +1 480 768 2500 and follows the voice prompts to connect to the iridium phone. The caller pays for this standard international rate call. The Iridium account holder pays for the satellite portion at a cost as stated above.

Market Sector – Please advise which market sector the service is going to be associated to, mandatory for activation

Agriculture	Aid and NGOs	Financial Services - Banking	Cable Layer	Civil Government
Construction	Cruise	Dredger	Education	Environmental Monitoring
Fishing	Government Health or Education	Healthcare	Financial Services - Insurance	Leisure
Limited Ground Test	Local Government	Manufacturing	Media	Merchant
Military Government	Mining	National Government	Offshore Supply Vessels	Oil and Gas
Passenger or Ferry	Retail and Wholesale Trade	Super-Yachting	Transportation and Logistics	Travel and Tourism
Tug Boat	Utilities	If the market sector for this connection is not listed, please select nearest alternative		

Section 2: Communication Delivery Addresses

AST require email addresses to enable efficient communications. All email addresses will be treated in strictest confidence and held only in secure systems fully compliant with latest Data Protection legislation:

Billing email address
Please provide at least one email address to be used to provide you with your bill (invoice).

Notification email address
Please provide at least one email address to be used to provide you with important information regarding any changes that may affect your account such as, but not limited to, contractual communication, dispute resolution and legal matters. The first email address will be used as the default to create your account on MY AST Portal.

The default address will also be used to create an account on the AST Extranet. The AST Extranet gives you access to a complete information sharing platform that provides you with product and service related information, as well as the latest news. The email address is used to send important information such as service/portal outage notifications, network changes etc. You can unsubscribe to the AST Extranet but please consider this as you will stop receiving important notifications which may be business critical.

The notification email address will be used to provide you with product and service information, promotions, AST sponsored events and new technologies which we feel will benefit your business. If you wish to receive these communications please tick here.

Section 3: SIM Details

SIM ID No.	(SIM Serial No. is found on your SIM Card Sheet)
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Section 4: Personal Details: Invoice Address / Credit Card registered address

By completing this section, I acknowledge that this information may be used to make a search with a Credit Reference Agency, we will keep a record of that search and may share that information with other businesses.

Title: _____ PO or Ref No: _____
Forename(s): _____ Company: _____
Surname: _____ Co Reg No: _____
Telephone: _____ Address: _____
Fax: _____
E-Mail: _____
Date of Birth: _____ Postcode: _____

Number of years at this address: _____ **NOTE: If less than 3 years please provide a previous address on a separate sheet.**

EU VAT-registered applicants: Must provide a valid VAT number. If this is not provided VAT will be charged and proof of address will be required in the format of a copy of a bank statement or utility bill.

UK VAT-registered applicants: Must provide a valid VAT number. If this is not provided, proof of address will be required as above.

Private individuals / non-VAT registered applicants: Must provide proof of address

Bank statement _____ Utility Bill _____ VAT Number _____

Section 5: Payment Method

Group Invoice: If more than one system is registered by the above user, we will provide a group invoice, please tick if not required.

Payment of invoices: May be made in either Sterling or US Dollars, please tick box as appropriate. US GB
(Note: we assume \$ if not completed)

Payment of invoice by Direct Debit: Please add to my existing Direct Debit or send me a form to register for payment by Direct Debit.
(Sterling account with UK bank accounts only)

Payment of invoice by Credit Card: Please complete the section at the bottom on the agreement.

Section 6: Agreement to Terms and Conditions

By signing this document, you will be deemed to have read and accepted: -

AST Group Companies Full Terms and Conditions: <https://www.theastgroup.com/uk/networks>

If you experience difficulties accessing our Terms and Conditions a copy can be provided upon request via our Customer Service team or your Account Manager.

Our Customer Services team are available 24/7 Telephone: +44 1493 444185 Email: customer.service@ast-uk.com

The person signing this agreement must be the customer named in the agreement, or in the case of a company, must be authorised by the company to sign contractual documents.

Signed: _____ Name: _____ Date: ____/____/____

Internal use: _____ C: _____ Internal ID: _____
Customer Passed Credit Check? Y/N If No... \$ _____ Deposit Manager: _____
Refundable after 12 month trading

Please note the credit card information below this line will be shredded after the information has been entered into a secure payment system.

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Payment by Credit Card

Note: The Credit Card detailed in this section must be registered at the address detailed in section 4.

If this section is not filled in we assume you are applying for a monthly account payable on invoice.

I authorise AST Connections Ltd to debit my credit card each month for the total cost of my airtime bill.

Credit Card Type: _____ Expiry Date: ____/____/____ Start Date: ____/____/____

Credit Card Number: _____