



**THIS IS AN INTERACTIVE AGREEMENT**  
(PLEASE FILL IN THEN DOWNLOAD AND SIGN)



## Inmarsat GSPS Pro/Link Monthly Account Airtime Agreement

Please fill in ALL sections and email or fax back ALL pages to your dealer

### Section 1: Pricing 4500 – All pricing in USD(\$)

All monthly fees are pro-rata for the month of activation, monthly in advance and based on a full billing month at deactivation.

**AST Service Fee - Please refer to [www.theastgroup.com/uk/tcs](http://www.theastgroup.com/uk/tcs) for full terms and conditions**

Providing instant access to our industry-leading services including a 24 x 7 manned Global Customer Support desk; and our intuitive and powerful self-service web Portal, My AST Portal, your gateway to managing your services with us.

#### Monthly Fee

**\$0.50 per month**

Plan	Voice to PSTN (per minute)	Voice to Cellular (per minute)	Voice to BGAN/FB/SB Voicemail (per minute)	Voice to GSPS (per minute)	SMS (per message)	Service Package	Activation Fee	Subscription	Included Voice Minutes	Minimum Duration (months)	Select one:
<b>Standard 10</b>	<b>\$0.89</b>	<b>\$1.07</b>	<b>\$0.89</b>	<b>\$1.16</b>	<b>\$0.45</b>	<b>Allowance Monthly</b>	<b>\$0</b>	<b>\$53.40</b>	<b>10</b>	<b>1</b>	
<b>Allowance 60/180/720</b>	<b>\$0.80</b>	<b>\$0.98</b>	<b>\$0.80</b>	<b>\$1.16</b>	<b>\$0.45</b>	<b>Allowance Monthly</b>	<b>\$0</b>	<b>\$71.20</b>	<b>60</b>	<b>12</b>	
						<b>Allowance Quarterly</b>	<b>\$0</b>	<b>\$213.80</b>	<b>180</b>	<b>12</b>	
						<b>Allowance Annual</b>	<b>\$0</b>	<b>\$854.40</b>	<b>720</b>	<b>12</b>	
<b>North American Emergency</b>	<b>Inside Territory</b>	<b>\$1.25</b>	<b>\$1.25</b>	<b>\$1.25</b>	<b>\$1.25</b>	<b>Allowance Monthly</b>	<b>\$0</b>	<b>\$39.16</b>	<b>10*</b>	<b>12</b>	
	<b>Outside territory</b>	<b>\$3.12</b>	<b>\$3.12</b>	<b>\$3.12</b>	<b>\$3.12</b>						<b>\$0.45</b>

#### Notes:

- Allowance plans include GSPS to Fixed, Cellular, BGAN, FB, SB, GSP and Voicemail.
- \*North American allowance plan includes calls to PSTN and Cellular made inside the territory only.
- North America territory includes mainland United States, Canada, and Alaska (not Hawaii).
- Voice rates apply to 2.4 kbps data.
- Monthly subscriptions are pro-rata for the month of activation, monthly in advance and based on a full billing month at deactivation.
- Services are SIM specific, ie you require a Pro SIM for the Pro service and Link SIM for the Link service.
- If you wish to move between plans during the initial contract period (minimum duration) please contact your dealer for detail/cost.

Mobile to Mobile (per minute) – All calls are outside of the allowances	All Plans
To Fleet/Swift	\$2.23
To Inmarsat Aero	\$4.36
To Iridium	\$9.79
To Globalstar	\$4.60
To Thuraya	\$4.45
To other MSS Carriers	\$6.14

### Section 2: Market Sector

Please advise which market sector the service is going to be associated to, mandatory for the activation

Agriculture	Aid and NGOs	Financial Services - Banking	Cable Layer	Civil Government
Construction	Cruise	Dredger	Education	Environmental Monitoring
Fishing	Government Health or Education	Healthcare	Financial Services - Insurance	Leisure
Limited Ground Test	Local Government	Manufacturing	Media	Merchant
Military Government	Mining	National Government	Offshore Supply Vessels	Oil and Gas
Passenger or Ferry	Retail and Wholesale Trade	Super-Yachting	Transportation and Logistics	Travel and Tourism
Tug Boat	Utilities	If the market sector for this connection is not listed, please select the nearest alternative		

### Section 3: SIM Details

**SIM ID No.**

#### Section 4: Monitor/Suspend

- AST offer 5 monitoring alerts **per period** (period = billing period, monthly/quarterly/Annual) with an option to suspend.
- This service is offered to assist with usage control, however, if because of a system failure or any other reason outside of our control a report is not generated, all usage will be invoiced and due for payment as per clause 3 of our Terms and Conditions.
- We recommend that a suspension limit is set to stop further usage once the service reaches the set limit in any given period; \$2000 has been set as a default please amend as appropriate.
- Spend \$US alerts are triggered once the entire monthly bundle has been consumed. CDR's within the bundle are zero-rated.
- For a SCAP, these options can be applied at the SCAP level and individual SIM level.
- Alternatively, please contact our Customer Service team for assistance on +44 (0) 1493 441485.

**In the case that automatic suspension of the service takes place, please contact AST to have the service unsuspended - It will NOT automatically unsuspend at the start of the next period.**

**Alert Levels - Up to five notification alerts can be set per period:**

- |   |                  |                         |
|---|------------------|-------------------------|
| 1 | Spend \$US _____ | Voice/Data (Mins) _____ |
| 2 | Spend \$US _____ | Voice/Data (Mins) _____ |
| 3 | Spend \$US _____ | Voice/Data (Mins) _____ |
| 4 | Spend \$US _____ | Voice/Data (Mins) _____ |
| 5 | Spend \$US _____ | Voice/Data (Mins) _____ |

**Suspend Options – The \$US spend will suspend the SIM card.**

Spend \$US \_\_\_\_\_ Voice/Data (Mins) \_\_\_\_\_

Please nominate an email address for notification: \_\_\_\_\_

#### Section 5: Communication Delivery Addresses

AST require email addresses to enable efficient communications. All email addresses will be treated in the strictest confidence and held only in secure systems fully compliant with the latest Data Protection legislation: **One of each address is mandatory to create an account.**

**Billing email address**

**Accounts Payable email address**

**Notification email address**

**Billing address** is used to provide you with your bill (invoice).

**Accounts Payable address** is used for credit control communications.

**Notification address** is used to provide you with important information regarding any changes that may affect your account such as, but not limited to, contractual communication, dispute resolution, and legal matters. This email address will be used as the default to create your account on My AST Portal.

The notification email address will also be used to create an account on the AST Extranet. The AST Extranet gives you access to a complete information sharing platform that provides you with product and service related information, as well as the latest news.

The email address is used to send important information such as service/portal outage notifications, network changes, etc. You can unsubscribe to the AST Extranet but please consider this as you will stop receiving important notifications which may be business critical.

The notification email address will be used to provide you with product and service information, promotions, AST sponsored events and new technologies which we feel will benefit your business. If you wish to receive these communications, please tick here.

#### Section 6: Personal Details: Invoice Address / Credit Card registered address

By completing this section, I acknowledge that this information may be used to make a search with a Credit Reference Agency, we will keep a record of that search.

Title: _____	PO or Ref No: _____
Forename(s): _____	Surname: _____
Company: _____	Co Reg No: _____
VAT Number: _____	Telephone: _____
Address: _____	Town/City _____
Country _____	Postcode: _____

**VAT-registered applicants:** Must provide a valid VAT number. If this is not provided VAT will be charged and proof of address will be required in the format of a copy of a bank statement or utility bill.

**Private individuals / non-VAT registered applicants:** Must provide proof of address: Bank Statement Utility Bill

## Section 7: Payment Method

**Consolidated/Group Invoice:** If more than one service is registered by the above company/individual, AST will create one consolidated/group invoice. If you would prefer not to have this new service added to the group invoice, please tick here.

**Payment of invoices: Invoices will be raised in US Dollars**, if you would prefer to pay the total in Euro or Sterling please tick the box as appropriate. AST's Exchange Rate Policy will apply as per our standard terms  €  £ and conditions.

**UK Customers paying in £ Sterling:** If your preferred method of payment is by Direct Debit please tick here for an application form.

**Customers who wish to pay by Credit Card:** If your preferred method of payment is by Credit Card through AST's secure payment system please provide a contact telephone number to enable us to call you: \_\_\_\_\_

**If you require a credit account, please contact your Account Manager.**

## Section 8: Agreement to Terms and Conditions

By signing this document, you will be deemed to have read and accepted: -

AST Group Companies Full Terms and Conditions: <https://www.theastgroup.com/uk/tcs/>

Our Customer Services team are available 24/7

Telephone: +44 1493 444185

Email: [customer.service@ast-uk.com](mailto:customer.service@ast-uk.com)

The person signing this agreement must be the customer named in the agreement, or in the case of a company, must be authorised by the company to sign contractual documents.

Signed: \_\_\_\_\_ Name: \_\_\_\_\_ Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

### INTERNAL USE:

A/C Number: _____	A/C Mgr ID: _____
Dealer: _____	Commission: _____
Terms/Deposit: Refundable after 12 months trading _____	Manager Sign-off: _____