



THIS IS AN INTERACTIVE AGREEMENT
(PLEASE FILL IN THEN DOWNLOAD AND SIGN)



Inmarsat Fleet One Monthly Account Airtime Agreement

Please fill in sections ALL and email or fax back ALL pages to your dealer

Section 1: Pricing 613 - All prices in USD(\$)



The smartest way to manage your data

AST Services - Please refer to www.theastgroup.com/uk/tcs for full terms and conditions

All monthly fees are pro-rata for the month of activation, monthly in advance and based on a full billing month at deactivation.

AST Service Fee

AST's Standard Care Package - Includes 24x7 manned Global Customer Support, Extranet and Self-Service Portal, INTEGRA Global IP Network including Resilient and Optimised traffic, firewalling, web filtering, INTERGA See and INTEGRA CyberShield for Intrusion prevention and protection from abnormal connections, Anti-virus and Anti-malware protection.

Monthly Fee	\$2.00 per month
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INTEGRA See

Real-time visibility of data usage, by service, by data volume across 12 data categories and top 10 Applications and Protocols.

Monthly Fee	Included with AST Service Fee
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INTEGRA See+ - Minimum Contract Term – 1 month	Tick if required
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Includes Category expansion to show usage by all Applications with 3 months history.

INTEGRA See+ includes all INTEGRA See features.

Monthly Fee	\$5.00 per month
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INTEGRA Control Lite - Minimum Contract Term – 1 month	Tick if required
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Includes real-time, automatic data usage threshold alerting (via e-mail) and subsequent blocking at Category level.

INTEGRA Control Lite includes all INTEGRA See+ features.

Monthly Fee	\$10.00 per month
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INTEGRA Control - Minimum Contract Term – 1 month	Tick if required
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Complete real-time Monitoring, Control and Management of IP traffic including data bandwidth sizing, all at both Category and Application levels.

INTEGRA Control includes all See+ and Control Lite features.

Monthly Fee	\$30.00 per month
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IRIS: Location Based Services (LBS) – Minimum Contract Term – 1 month	Tick if required
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Delivers secure, flexible and accurate asset (terminal) tracking.

The monthly fee includes one user license by default; additional user licenses are available on request via your Account Manager. The following are mandatory for activation: -

IRIS requires a valid email address: _____

Device Name (Friendly name): _____

IMEI (International Mobile Equipment Identity): _____

The Username and Password for IRIS will be sent to the above email address, together with a user guide. IRIS device and delivery address preferences can be configured via the IRIS portal.

Monthly Fee	\$20.00 per month
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Static Public IP - Minimum Contract Term – 1 month	Tick if required
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An IP address to allow a terminal to be reached for the internet

Monthly Fee	\$30.00 per month
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Fleet One Plans

Please connect me to the following package (options in tables below):

Plan					
Coastal Plans	Standard	Standard* 10 MB Data	Americas Leisure	10MB + 15 Minutes** Data and Voice Allowance	25MB + 60 Minutes** Data and Voice Allowance
Activation	\$50.00	\$50.00	\$50.00	\$50.00	\$50.00
Monthly Subscription	\$25.00	\$61.25	\$210.00	\$59.99	\$157.25
Minimum Contract Period (Months)	1	1	1	1	1
Data (IP) Allowance (MB)	0	10	AYCE	10	25
Voice Allowance (Minutes)	0	0	0	15	60
Data - Out of Allowance - All above Plans	Inside Home Region		Out of AL Region	Inside Home Region	
Standard IP (per MB)	\$6.13		\$21.00	\$6.13	

Global Plan				Standard
Activation				\$50.00
Monthly Subscription				\$140.00
Minimum Contract Period (Months)				1
Money Allowance				\$140.00
Standard IP (per MB)				\$10.50
Voice (per Minute) - Out of Allowance	Americas Leisure	Coastal Plan	Global Plan	
Fleet One to Fixed	\$0.67	\$0.44	\$0.67	
Fleet One to Cellular	\$0.67	\$0.60	\$0.67	
Voicemail	\$0.67	\$0.44	\$0.67	
Fleet One to Fleet One/BGAN/FB/SB/GSPS	\$0.67	\$0.44	\$0.67	
SMS	All Plans			
Per Message	\$0.44			
Mobile to Mobile (per Minute)	All Plans			
Fleet One Voice to Fleet/Swift Voice v /f/d	\$2.19			
Fleet One Voice to Aero Voice	\$4.29			
Fleet One Voice to Iridium	\$9.63			
Fleet One Voice to Globalstar	\$7.00			
Fleet One Voice to Thuraya Voice	\$4.38			
Fleet One Voice to Other MSS Carriers	\$6.04			
Emergency 505	Free			

Notes

This rate plan is available only for Fleet One terminals and Fleet One SIM cards.

IMPORTANT NOTE: There is a different range of SIM cards for coastal and global plans, i.e. a coastal SIM cannot be activated on a global plan. SIMS cannot migrate between coastal and global plans.

Coastal:

*** This is a data (MB) allowance only. All other services are charged in addition.**

** Monthly Subscription includes INSIDE HOME REGION CALLS ONLY. The following is included in the allowance: Data (MB) and Voice to Fixed, Cellular, Fleet One to Fleet One/BGAN/FB/SB/GSPS and Voicemail only. All other services are charged in addition.

Standard Background IP does not work outside of the home region.

Standard IP data speed is restricted up to 150kbps.

The service can only be used with vessels below 500 GRT.

The New 2015 Fleet One is a coastal service that has been extended to include:

- > Continental coastline to 200NM or greater
- > Panama, Suez, Malacca out-of-region corridors
- > All inland waterways.

For full details please contact your Account Manager.

Americas Leisure Plan:

The Americas Leisure plan can only be activated using a Fleet One Coastal SIM card.

AYCE data is throttled to 32kbps at 30MB then 16kbps at 60MB.

Out of region IP data applies when outside of the America region but in another coast region.

Voice service is available in and out of region.

Global:

The Global plan is available to all sizes of vessels in any location.

Standard IP data speed is restricted up to 150kbps.

Section 2: Vessel Details

**ALL fields are mandatory for commercial vessels over 100GRT and for all vessels without an IMO number.
If the above does not apply, then only fields marked with an * need to be completed.**

SIM ID No.

Region of usage*: _____ (Where the service will be used, example Europe, Americas, Africa etc.)

Vessel Name*: _____ Country of Registration*: _____

Call Sign*: _____ Vessel Type*: Fishing Leisure

MMSI*: _____ Vessel Type/Industry* _____
(Must specify if not above, examples: Oil & Gas, Aid, Government)

Self Propelled*: YES NO Sea Going: YES

Gross Tonnage (if over 100 GRT)*: _____ Home Port: _____

Registered Port*: _____ IMO Number: _____

Year of Manufacture*: _____ Passengers and Crew*: _____

Section 3: Vessel Emergency Contact Details

Please note all fields are mandatory for activation

Emergency Contact Forename(s): _____ Address: _____

Emergency Contact Surname: _____

Emergency Telephone: _____

Fax: _____

E-Mail: _____ Postcode: _____

Section 4: Market Sector

Please advise which market sector the service is going to be associated to, **mandatory for activation:**

Agriculture	Aid and NGOs	Financial Services - Banking	Cable Layer	Civil Government
Construction	Cruise	Dredger	Education	Environmental Monitoring
Fishing	Government Health or Education	Healthcare	Financial Services - Insurance	Leisure
Limited Ground Test	Local Government	Manufacturing	Media	Merchant
Military Government	Mining	National Government	Offshore Supply Vessels	Oil and Gas
Passenger or Ferry	Retail and Wholesale Trade	Super-Yachting	Transportation and Logistics	Travel and Tourism
Tug Boat	Utilities	If the market sector for this connection is not listed, please select nearest alternative		

Section 5: Monitor/Suspend - Data monitoring is not used if service is subscribed to INTEGRA Control

- AST offer 5 monitoring alerts per monthly billing period with an option to suspend.
- This service is offered to assist with usage control however, if because of system failure or any other reason outside of our control a report is not generated, all usage will be invoiced and due for payment as per clause 3 of our Terms and Conditions.
- We recommend that a suspension limit is set to stop further usage once the service reaches the set limit in any given period; \$5000 has been set as a default please amend as appropriate.
- Spend \$US alerts are triggered once the entire monthly bundle has been consumed. CDR's within bundle are zero rated.
- For a SCAP, these options can be applied at the SCAP level and individual SIM level.
- To restrict unwanted usage please refer to the checklist for controlling your traffic, available on request.
- Alternatively, please contact our Customer Service team for assistance on +44 (0) 1493 441485.

In the case that automatic suspension of the service takes place, please contact AST to have the service unsuspended - It will NOT automatically unsuspend at the start of the next period.

Alert Levels - Up to five notification alerts can be set per period:

1	Spend \$US _____	Voice (Mins) _____	Data (MB) _____
2	Spend \$US _____	Voice (Mins) _____	Data (MB) _____
3	Spend \$US _____	Voice (Mins) _____	Data (MB) _____
4	Spend \$US _____	Voice (Mins) _____	Data (MB) _____
5	Spend \$US _____	Voice (Mins) _____	Data (MB) _____

Suspend Options – The \$US spend will suspend the SIM card. Voice and data will suspend the service type only:

Spend \$US _____ Voice (Mins) _____ Data (MB) _____

Please nominate an email address for notification: _____

Section 6: Personal Details: Invoice Address / Credit Card registered address

By completing this section, I acknowledge that this information may be used to make a search with a Credit Reference Agency, we will keep a record of that search.

Title: _____ PO or Ref No: _____

Forename(s): _____ Surname: _____

Company: _____ Co Reg No: _____

VAT Number: _____ Telephone: _____

Address: _____ Town/City _____

Country _____ Postcode: _____

VAT-registered applicants: Must provide a valid VAT number. If this is not provided VAT will be charged and proof of address will be required in the format of a copy of a bank statement or utility bill.

Private individuals / non-VAT registered applicants: Must provide proof of address: Bank Statement Utility Bill

Section 7: Communication Delivery Addresses

AST require email addresses to enable efficient communications. All email addresses will be treated in strictest confidence and held only in secure systems fully compliant with latest Data Protection legislation: **One of each address is mandatory to create an account.**

Billing email address

Accounts Payable email address

Notification email address

Billing address is used to provide you with your bill (invoice).

Accounts Payable address is used for credit control communications.

Notification address is used to provide you with important information regarding any changes that may affect your account such as, but not limited to, contractual communication, dispute resolution and legal matters. This email address will be used as the default to create your account on MY AST Portal.

The notification email address will also be used to create an account on the AST Extranet. The AST Extranet gives you access to a complete information sharing platform that provides you with product and service related information, as well as the latest news.

The email address is used to send important information such as service/portal outage notifications, network changes etc. You can unsubscribe to the AST Extranet but please consider this as you will stop receiving important notifications which may be business critical.

The notification email address will be used to provide you with product and service information, promotions, AST sponsored events and new technologies which we feel will benefit your business. If you wish to receive these communications, please tick here.

Section 8: Payment Method

Consolidated/Group Invoice: If more than one service is registered by the above company/individual, AST will create one consolidated/group invoice. If you would prefer not to have this new service added to the group invoice, please tick here.

Payment of invoices: Invoices will be raised in US Dollars, if you would prefer to pay the total in Euro or Sterling please tick box as appropriate. AST's Exchange Rate Policy will apply as per our standard terms **€ £** and conditions.

UK Customers paying in £ Sterling: If your preferred method of payment is by Direct Debit please tick here for an application form

Customers who wish to pay by Credit Card: If your preferred method of payment is by Credit Card through AST's secure payment system please provide a contact telephone number to enable us to call you: _____

If you require a credit account, please contact your Account Manager.

Section 9: AST INTEGRA Network (Firewall Rules)

The AST INTEGRA network provides several benefits to help manage your traffic (stated below). Customer preferences (rules) can be applied to block all or certain types of traffic, or to/from specific destinations. If your requirement is not covered by the options below, please contact our Customer Service team at customer.service@ast-uk.com or call on +44 (0) 1493 441485.

- INTEGRA See, INTEGRA See+, INTEGRA Control Lite & INTEGRA Control.
- Public dynamic and static IP addressing.
- Optimised internet routing using multiple Tier 1 providers.
- Advanced firewalling – Inbound/outbound/IP address/port rules and pre-built templates.
- Intrusion prevention – Inspection of all IP traffic for malware, vulnerabilities etc.
- Web filtering, security and optimisation – Category blocking, deep inspection of web traffic and optimisation.
- High bandwidth content blocking.
- Major update sites filtered/blocked.
- Usage reporting and alerting.
- Secure FTP account with storage
- Fully resilient infrastructure, monitored 24 x 7 x 365.
- X3 Points of presence – London, New York & Sydney in world class data centres
- Various inter-connect options via global telco's

Mobile to Fixed – Outbound rules (E.g. Terminal to internet) – Default is 'Open'

If no outbound firewall rules exist then the firewall will not restrict any outbound traffic, but standard web filtering policies (Blocking advertisements and software updates etc) will still be in place.

Please select one option per protocol required for each IP destination **Example of IP address format 10.20.30.40 OR Example of Network address 10.20.30.0/24**

Source IP Address This will be the terminal IP address (default)

Destination IP Address 1 _____ Destination IP Address 2 _____ Destination IP Address 3 _____

Network Address _____ Network Address _____ Network Address _____

Open – Allows all traffic

Closed – Blocks all traffic

Internet only

Email only

onsatmail only

Open – Allows all traffic

Closed – Blocks all traffic

Internet only

Email only

onsatmail only

Open – Allows all traffic

Closed – Blocks all traffic

Internet only

Email only

onsatmail only

Fixed to Mobile – (requires Static IP) (e.g. Internet to terminal) - Default is 'Blocked'

Inbound rules to allow traffic from the internet are only applicable to terminals with Public Static IP addresses. Inbound rules can be applied as above, if required please contact the Customer Service team.

Section 10: Agreement to Terms and Conditions

By signing this document, you will be deemed to have read and accepted: -

AST Group Companies Full Terms and Conditions: <https://www.theastgroup.com/uk/tcs/>

Our Customer Services team are available 24/7

Telephone: +44 1493 444185

Email: customer.service@ast-uk.com

The person signing this agreement must be the customer named in the agreement, or in the case of a company, must be authorised by the company to sign contractual documents.

Signed: _____ Name: _____ Date: ____ / ____ / ____

INTERNAL USE:

A/C Number: _____ A/C Mgr ID: _____

Dealer: _____ Commission: _____

Terms/Deposit: Refundable after 12 months trading _____ Manager Sign-off: _____